

DIRECTORATE OF FAMILY WELFARE, GOVT. OF NCT OF DELHI
'B' & 'C' WING, 7TH FLOOR, VIKAS BHAWAN - II,
CIVIL LINES, DELHI - 110054.

Contact Nos.23813212, e-mail: spofpdfw5@gmail.com

DFW-3019/1/2017-SPO-FP(DFW)

1895-1903

Dated: 15/3/22

Minutes of Meeting

A virtual meeting of State Indemnity Subcommittee (18th SISC Meeting) was held on 08.02.2022 at 3.00 pm through online mode under the chairmanship of Mission Director. DSHM.

The meeting was attended by following officers:

1. Dr. Monika Rana, Director, Directorate of Family Welfare (Convener)
2. Dr. Jyoti Sachdeva, State Program Officer (Family Planning), DFW (Member Secretary)
3. Dr. Puneeta Mahajan, Empanelled Gynaecologist (Member)
4. Dr. ChandanBortamuly, Empanelled NSV Surgeon (Member)

At the outset Dr. Monika Rana, Director, DFW welcomed all

Dr. Jyoti Sachdeva, SPO (FP) briefed about the agenda to be discussed.

Following agenda were discussed:

Agenda 1: Action taken on proceedings of 17th SISC meeting and discussion on earlier unclosed cases.

It was informed to all that:

- Sanction orders for State and Central Govt. shares and their execution has been done.
- Minutes along with Reiteratory advisories on important recommendations to all districts and all accredited hospitals had been issued.
- Communication w.r.t **Mr. Vikrant S/o Dharampal** was made to SGM Hospital and North West district as per decision in 17th SISC meeting. **Recommendation: Case to be closed** as enough time has been given and no further communication has been received from that end. The same may also be intimated to the client.
- Decision of committee members w.r.t case of **Manju W/o Banvari Shah/Banwari Sah.** was communicated to LBS Hospital and concerned district.

Recommendation: Case is not covered under FPIS as the death does not seem related to the minor additional procedure having occurred after 4 days. COVID and major surgery (LSCS) could have led to sudden events which lead to the death. Hospital has not submitted a review stating if and why they feel the sterilization procedure could have contributed to death.

Agenda 2: Scrutiny and clearance of the Thirteen cases of Sterilization Failure (12 Female + 1 Male) reported after last meeting.

- The case summaries and submitted documents of all reported cases of failure of sterilization during the year 2020-21 (4) and 2021-22 (9) were presented before the committee and discussed one by one.
- The cases belonged to districts (South, West, Shahdara, South West and North West Districts). The respective District Quality Committees had submitted the cases after recommendation or request for approval.
- All cases were reviewed with respect to eligibility for claim, adherence to standards during initial (failing) procedure and management of failure.
- Eleven cases were cleared for payment (**Refer Tables 1 & 2**)
- In two cases, further clarifications/action were sought from concerned hospitals and norms/condition for clearance/rejection were defined (**Refer Table 3**).

Table 1: Summary of cases belonging to year 2020-21 which were recommended for compensation of an amount of Rs. Sixty Thousand) [Rs. Thirty Thousand each from Gol funds and State funds]:

S. No.	Distt.	Name of beneficiary/Claimant	Facility Name	Date of Original Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
1.	West	Amit Kumar S/o Pawan Kumar	GGS Govt. Hospital	10.02.2014	25.01.2021	30.01.2021	<ul style="list-style-type: none"> • Verification report of procedure submitted by MS of hospital accepted but • However, sterilization certificate should have been issued by hospital at time of reporting azoospermia.
2.	West	Sunita W/o Dilip Kumar	GGS Govt. Hospital	23.04.2013	02.02.2021	12.02.2021	Hospital must improve certificate issue rate and ensure fool proof filling of medical record sheet. (QC to strategies)
3.	South	Anita W/o Ram Vilas	Safdarjung Hospital	18.06.2016	01.01.2021	12.02.2021	Both operating Surgeon and Medical Officer must sign in all consent forms: Issue for general advisory
4.	Shahdara	Anita /W/o Sagar	SDN Hospital	29.11.2019	14.01.2021	14.01.2021	Each point in consent form which is explained must be ticked: Issue for general advisory

Table 2: Summary of cases belonging to year 2021-22 which were recommended for compensation of an amount of Rs. Sixty Thousand) [Rs. Thirty Thousand each from GoI funds and State funds]:

S.No	Distt.	Name of beneficiary/Claimant	Facility Name	Date of Original Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
1.	West	Madhu Devi w/o Santosh Singh	SVBP Hospital	15.03.2021	03.05.2021	06.05.2021	In view of very early failure, the surgeon's case record was checked and committee was satisfied.
2.	West	Nisha Kumari W/o Pappu Mandal	GGS Govt. Hospital	13.02.2020	31.03.2021	26.06.2021	The case has been considered by committee as a relaxation (2 days beyond the stipulated detection – claim interval) due to COVID waves. QC and DQAC must fulfil guidelines for timeline before forwarding cases.
3.	Shahdara	Rekha /W/o Rajender Kumar	GTB Hospital & Medical College	16.04.2014	24.12.2020	24.12.2021	<ul style="list-style-type: none"> • Both operating Surgeon and Medical Officer must sign in all consent forms: Issue for general advisory • Claimants application must be checked for completion before receiving at district.
4.	Shahdara	Ranjana Chauhan w/o Anil Kumar	GTB Hospital & Medical College	08.03.2021	19.07.2021	02.08.2021	<ul style="list-style-type: none"> • DQAC may point out, reiterate and recommend actions on deficiencies. Eg missing date of issue of certificate and missing

							signatures of doctor on discharge papers.
5.	North West	Rekha Devi w/o Raj Kumar	BSA Hospital	02.03.2021	22.07.2021	04.08.2021	<ul style="list-style-type: none"> • % of failures reported for the concerned surgeon was sought and found acceptable. • Both operating Surgeon and Medical Officer must sign in all consent forms: Issue for general advisory.
6.	North West	Geeta w/o Hulgesh	Parivar Seva Sanstha Rohini	31.03.2021	21.07.2021	02.08.2021	<ul style="list-style-type: none"> • Notes eg. OT notes must be legible. • Incomplete documentation (eg. missing papers in case sheet were got submitted through request from DFW) should be pointed out at QC and DQAC level to avoid waste of DFW time and delay in processing of file. • Type of sterilization and timing must be mentioned on certificate.(Relevant clause to be ticked).
7.	South West	Pooja W/o Sandeep	RTRM Hospital	11.07.2018	05.04.2021	07.04.2021	-

Table 3: Conditionally recommended cases which fulfilled the conditions laid down and were accepted:

S.No.	District	Name of Claimant	Facility Name	Date of Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
1.	South	Rajni W/o Charan Singh	Safdarjung Hospital	11.12.2016	31.01.2020	24.07.2020	<ul style="list-style-type: none"> • Late submission of claim documents due to lockdown because of COVID pandemic. • The hospital has submitted from record an application request from claimant stating her inability to come to hospital and endorsed the request.

2.	Shahdara	Payal Sharma w/o Dharmender Sharma	Dr Hedgewar Arogya Sansthan	28.01.2019	06.04.2021	28.06.2021	<ul style="list-style-type: none"> Late detection or reporting on part of the claimant may be condoned in view of COVID related challenges mentioned by the hospital. However, in view of multiple documentation errors, the hospital may satisfy the District quality assurance team regarding remedial measures taken in adherence to the protocols for female sterilization. The district quality team visited the hospital and submitted satisfactory report along with undertaking from both ends for being about improvements and supervising the same respectively.
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Agenda 3: Revival of NSV/Sterilization services in compliance with revised guidelines of MoHFW

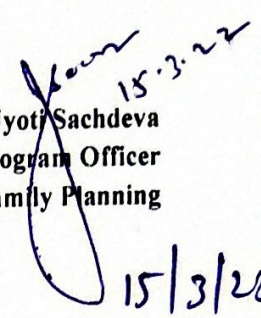
- Concern was expressed on falling NSV performance at a time when this minimally invasive procedure should be forerunning and superseding Female Sterilization all methods to save the couples from adverse outcomes of unmet limiting need.
- Dr. Chandan was asked to target all constraints stated by him and other members one by one through consultative meetings with the Directorate. An advisory to be issued to Medical Superintendents regarding streamlining the disrupted sterilization services.

Agenda 4: Need for regular Quality Assurance meetings at district and facility levels

- Like other services, COVID has affected performance of districts and hospitals with respect to quality assurance meetings. Members suggested that meetings must be undertaken by hospitals (quality circle) and districts (DQAC and DISC) in whatever mode: physical or virtual

- Also, it was recommended that in case the chairman is busy with priority issues, the CDMOs can go ahead under intimation to the DMs as long as the quorum is complete. Minimum mandated frequency (quarterly) must be adhered to so that gaps are addressed from time to time through remedial measures.

This issues with prior approval of the Mission Director, DSHM.


15.3.22
Dr. Jyoti Sachdeva
State Program Officer
Family Planning

File no.-DFW-3019/1/2017-SPO-FP(DFW) /1895- 1903

Dated-

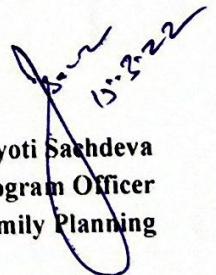
15/3/22

Copy to:

1. PS to Secretary, H&FW, 9th Floor, Delhi Secretariat, Delhi-02
2. PS to Mission Director, DSHM, 9th Floor, A wing, Delhi Secretariat, Delhi-02
3. PA to Director, DFW. B wing, 7th Floor, Vikas Bhawan-2. Civil Lines. Delhi-54
4. District Magistrates of all districts
5. Dr. Puneeta Mahajan, Senior Consultant, Obs. & Gynae. BSA hospital, Rohini Sec-6, Delhi-85
6. Dr.Chandan Bortamuly, State NSV trainer. Lok Nayak Hospital, JLN Marg. New Delhi-02
7. PA to Medical Superintendent. Lok Nayak Hospital, JLN Marg. New Delhi-02
8. Concerned CDMOs (South, South West, North West, West and Shahdara districts)
9. DPOs (11 Districts)

Copy for information:

1. Concerned Medical Superintendents (GGS govt. Hospital, SDN Hospital, SVBP Hospital, GTB Hospital, BSA Hospital, Parivar Seva Sanstha –Rohini, RTRM Hospital, Safdarjung Hospital and DHAS)
2. All other CDMOs
3. Office copy


15.3.22
Dr. Jyoti Sachdeva
State Program Officer
Family Planning